



CLIENT GUIDE 1 OF 2

Aeration & Overseed Project Prep Guide

What to do before your scheduled service

Revised August 15, 2026

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Before We Arrive

Aeration & Overseed is a short installation event with a much longer establishment period. Service-day work is ours; the preparation below helps us complete the work safely and gives the seed the best opportunity to establish.

Your assigned service date

Once your Aeration & Overseed route is assigned, this service is not eligible for routine client-requested rescheduling. The planting window, weather and soil conditions, specialized or rental equipment, and route concentration all limit alternate dates. Newell Services may move the service when conditions or equipment require it. If an emergency will prevent access, contact us immediately; an alternate date is not guaranteed.

Five Things to Complete Before Service

	Prepare	Why it matters
1	Test irrigation	Confirm every seeded area can receive dependable water immediately after installation.
2	Mark private buried items	Aeration and soil cultivation can contact shallow private facilities and hidden obstacles.
3	Share herbicide history	Some herbicides have reseeding intervals that can interfere with seedling establishment.
4	Clear the treatment area	Leaves, sticks, toys, furniture, hoses, and other obstacles reduce seed-to-soil contact and slow the work.
5	Plan access and pet care	Gates must be accessible on service day, and seeded areas will need restricted traffic afterward.

Watering starts immediately after installation

Do not wait until the next day to discover that a zone, hose, sprinkler, timer, or water source is not working. The companion Seed Establishment Care Guide becomes your primary reference as soon as the seed is installed.

Property & Irrigation Readiness

1. Irrigation Must Be Ready

Before service, run each irrigation zone or hose-fed sprinkler setup and verify that water reaches every portion of the planned seed area. Repair coverage problems before installation whenever possible.

- In-ground systems: cycle every zone, confirm heads operate correctly, correct blocked or misaligned heads, and verify the controller can run the schedule you will need after seeding.
- Hose-fed systems: confirm you have enough hose, sprinklers, timers, and water pressure to cover the entire seeded area without leaving dry corners.
- If you will be away during establishment, make sure the system can operate reliably in your absence.

2. Mark Private Underground Facilities & Obstacles

Public utility markings, when present, do not identify every privately owned buried item on a property. Before our arrival, clearly mark private facilities and hidden obstacles within the treatment area so they can be avoided.

- Irrigation heads, valve boxes, quick-couplers, and other irrigation components
- Invisible or pet fencing, landscape-lighting cable, and other low-voltage wiring
- Private drainage, water, electrical, gas, pool, septic, or similar buried components
- Any other shallow object that is not readily visible from the surface

Use flags, paint, or another clearly visible marker. Unmarked or undisclosed buried items are addressed by the accepted Scope of Work and Newell Services Terms & Conditions.

3. Review Recent Herbicide Applications

If anyone other than Newell Services has applied a lawn herbicide to the seed area during the previous six months, tell us what product was used and when. The product label - not a blanket waiting period - determines whether reseeding is appropriate. Do not assume an area is safe to seed solely because several weeks have passed.

4. Final Day-of-Service Prep

- Remove leaves, sticks, toys, portable furniture, and other surface debris.
- Unlock gates and provide clear access to all treatment areas.
- Secure pets and establish an alternate restroom or exercise area outside the seed zone for the establishment period.
- If conditions have changed or an access emergency exists, contact Newell Services as soon as possible.

Terms & Conditions by reference

This guide supplements your accepted proposal, Scope of Work, and Newell Services Terms & Conditions. Those documents govern the service, including access, client responsibilities, buried facilities, results, and liability. If there is a conflict, the accepted Scope of Work and Terms & Conditions control.